



SYNTHETIC TURF

CARE GUIDE

Simple advice on how to keep your turf looking fantastic for years to come.

All our products have been designed and manufactured to last well into the future however over time they will age naturally, to keep them looking their best we recommend some basic care that can be carried out at your own convenience.

What time of year?

The benefit of synthetic turf is it looks green all year round, 365 days a year! To ensure your synthetic turf is looking its best we recommend periodic care especially in Spring to spruce up after the winter months and at the end of Autumn to remove all the fallen debris from trees and vegetation.

How do I control weeds & moss?

We recommend the installation of a weed membrane during the installation process however moss and weed growth can be caused by several factors including:

- ▶ Air borne spores
- ▶ Tree seedlings and/or overhanging vegetation
- ▶ The Installation of synthetic turf in shaded & damp areas

Weed and moss growth is easily treated, you can remove anchored weeds by hand and treat moss with moss killer from a DIY store and a stiff yard brush. Take care not to damage the synthetic turf with over rigorous brushing and/or scarifying.

Can my pets use synthetic turf as a toilet?

Synthetic turf is 100% pet friendly however regular toilet use is not recommended due to the build-up of ammonia from pet urine which can cause an unpleasant smell. After all, you wouldn't let Rufus wee on your new carpet and leave it, would you?

- ▶ Use a stiff yard brush to remove any pet hair build up
- ▶ Monthly cleaning after light urine use, using a disinfectant and warm water
- ▶ After defecation, remove and clean area of synthetic turf using disinfectant and warm water

The above steps also apply for wild animals.



All together better



What about garden furniture?

The use of garden furniture, trampolines, paddling pools and other garden items are safe on top of synthetic turf however watch out for the following:

- ▶ Do not place garden furniture with sharp, thin metal or thin pointed legs onto synthetic turf as this increases the risk of piecing and damage
- ▶ Regularly move garden furniture, trampolines and any other item placed on top of your synthetic turf to prevent crushing and pressure marks
- ▶ Beware of paddling pools refracting UV light through the water which can burn the synthetic turf directly underneath

Sun light works as a natural remedy for flattened synthetic turf however you can use warm water and a brush to speed up the process.

Will your turf ever go flat?

All synthetic turf products are manufactured using state of the art technology with the most advanced materials but synthetic turf is low maintenance, not no maintenance so general maintenance is recommended. Heavy use will speed up natural product flattening but regular brushing will prevent this.

- ▶ In high footfall areas synthetic turf recommend a sand infill to support the yarn fibres
- ▶ Regular brushing against the pile with a motorised brush or stiff yard brush will fluff up synthetic turf
- ▶ Shorter pile height products are recommended for areas with higher usage

Anything else to look out for?

Synthetic turf is a robust low maintenance product however damage can be caused by several normal day-to-day activities and occurrences, make sure you keep an eye out for the below:

- ▶ Mirrors, water features and specialist UV protection windows can refract UV heat which will burn synthetic turf and damage the yarn
- ▶ The use of vacuum cleaners is not recommended as this can damage the yarn fibres
- ▶ BBQ's should be lit well away from synthetic turf and not directly on top of the product
- ▶ Cigarettes should not be put out on synthetic turf, they will burn and damage the product

- ▶ Do not let off fireworks and/or any other product that gives off heat near synthetic turf
- ▶ The use of a power washer is not recommended to clean synthetic turf
- ▶ Do not use bleach, always seek advice from synthetic turf prior to using hard detergent products

Does my turf have a warranty? What's covered and what's not?

All synthetic turf products carry a 10-year manufacturer's warranty from point of installation and/or six months after the point of invoice, whichever comes earlier. The warranty covers the UV stability of the product ensuring it doesn't fade under sunlight along with abnormal wastage and tensile strength. Full details are outlined on the synthetic turf warranty document however there are the following limitations on warranty coverage which fall in line with care and maintenance:

- ▶ Burns, cuts, accidents, vandalism, abuse and/or neglect of the product
- ▶ Improper design or failure of the sub-base directly under synthetic turf
- ▶ Drainage defects or deficiencies of the sub-base and/or its surrounding area
- ▶ Wear and abrasion caused by an inadequate sub-base material
- ▶ Any harmful reaction to non recommended infill material
- ▶ Use of improper footwear or sports equipment
- ▶ The installation of synthetic turf on a mound and/or non-level or flat surface
- ▶ Application of improper cleaning methods
- ▶ Use of cleaning chemicals, herbicides or pesticides not recommended by synthetic turf
- ▶ Forces majeure or other conditions beyond the reasonable control of synthetic turf
- ▶ Failure to properly maintain, protect or repair synthetic turf products
- ▶ Damage from Bamboo, Mares Tail or any other invasive, deep-rooted perennial weed
- ▶ Improper installation of seams and jointing when laying the grass

Synthetic turf is a low maintenance product that requires care and attention to keep it looking its best. Many standard garden tools such as a hose pipe, yard brush, watering can and leaf blower can be used to carry out basic maintenance on your synthetic turf.



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